Remote Proctor NOW

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Recommended Preparations

- Provide Exam Proctor Options & Setup Information
  - Students cannot be forced to use RPN
  - Offer free alternatives - Live Proctor
  - Example Post provided upon request

- Email and Post the Exam & Quiz Requirements
  - Student Picture ID & CC Payment
  - Webcam
  - Microphone
  - High speed internet connection
  - Rules for Exam Resources
  - Require completion of a Practice exam
  - Post System Requirements
Student & Instructor Experience

• Students Feedback
  • Overall mostly positive
  • Excited fellow students cannot cheat
  • Wished all courses used RP
  • Didn’t want to pay ($15 per Exam)
    • PayPal & CC options
  • Stressed when they received report
  • Wished tablets and smart phones were compatible

• Instructor Feedback
  • Integrated with D2L
  • Very easy to use MAC or Windows
  • Support line for students
  • Few technical H/W requirements
  • Students found it easy to use
  • Guides and Videos available for student & instructor training:
      • (Support information, video walkthroughs, and more are provided at the above link).
How to Make & Take an Exam

• How to Create an RPN Exam
  • Part 1: Create Quiz in D2L
    • Log into D2L Course Site
    • Create Quiz normally
    • Make Active, start and end date
    • Add Password
  • Part 2: Create RPN Tool in Content
    • Go to Materials tab → Content
    • Click on Existing Activities button and choose External Learning Tools
    • Select Remote Proctor Now
    • Click on the new Remote Proctor Now link at the bottom of the Content list
    • Select the exam and set up preferences

• Take an Exam
  • Updated How to video for students:
    • [https://www.youtube.com/watch?v=xNkJBW-RlqA&feature=youtu.be](https://www.youtube.com/watch?v=xNkJBW-RlqA&feature=youtu.be)
  • Students go to the following website to take the exam:
    • [www.remoteproctor.com](http://www.remoteproctor.com)
Report Information

Instructors Opinions

- Positive Report information
- 5 days- a bit lengthy
  - Tip: Include "tentative grades" to students until report is available
- Great video and sound recordings
- Flagged for quick review
- Very easy to use
- Irrefutable evidence of dishonesty
Good Resources for Instructors

Email Support for Admin/Faculty

- The email addresses for RPN support:
  - bemidjistate@softwaresecure.com
  - ntcmn@softwaresecure.com

- Please use the above for any communications that you will have with RPN.
- Do not distribute to students, and do not email this address while cc’ing students, as they tend to use it for support.
- Please remember to hit “Reply All” when responding to emails.

Quick Training Videos

- Register an Exam Video
  - https://youtu.be/7fwibCxpr-k

- Create Exam Rule Profiles
  - https://youtu.be/AwLnZb8DnbE

- Viewing Integrity Reports
  - https://youtu.be/w80Rwn9fvuU

- How to Use RPN (Student)
  - https://youtu.be/xNkJBW-RIqA

- All Instructor and Student Videos Plus PDFs
  - http://www.softwaresecure.com/rpnowuniversity/
Happy Spring Start-Up!

Thank You!