

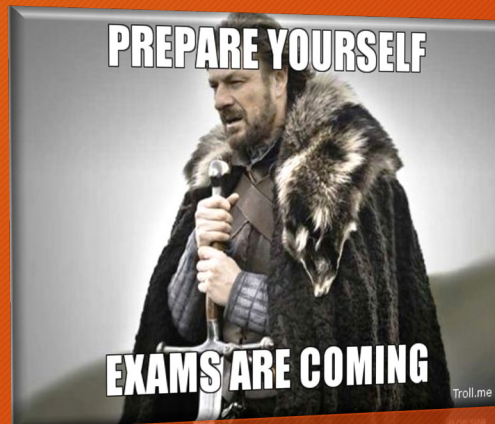
# Remote Proctor NOW

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# Recommended Preparations

- Provide Exam Proctor Options & Setup Information

- Students cannot be forced to use RPN
- Offer free alternatives- Live Proctor
- Example Post provided upon request



- Email and Post the Exam & Quiz Requirements

- Student Picture ID & CC Payment
- Webcam
- Microphone
- High speed internet connection
- Rules for Exam Resources
- Require completion of a Practice exam
- Post System Requirements
  - <http://clientportal.softwaresecure.com/support/index.php?/Knowledgebase/Article/View/252/0/system-requirements-remote-proctor-now>

# Student & Instructor Experience



## • Students Feedback

- Overall mostly positive
- Excited fellow students cannot cheat
- Wished all courses used RP
- Didn't want to pay (\$15 per Exam)
  - PayPal & CC options
- Stressed when they received report
- Wished tablets and smart phones were compatible

## • Instructor Feedback

- Integrated with D2L
- Very easy to use MAC or Windows
- Support line for students
- Few technical H/W requirements
- Students found it easy to use
- Guides and Videos available for student & instructor training:
  - <http://www.softwaresecure.com/rpnowuniversity/>
    - (Support information, video walkthroughs, and more are provided at the above link).

# How to Make & Take an Exam

- How to Create an RPN Exam

- Part 1: Create Quiz in D2L

- Log into D2L Course Site
- Create Quiz normally
- Make Active, start and end date
- Add Password

- Part 2: Create RPN Tool in Content

- Go to **Materials** tab → **Content**
- Click on **Existing Activities** button and choose **External Learning Tools**
- Select **Remote Proctor Now**
- Click on the new **Remote Proctor Now** link at the bottom of the Content list
- Select the exam and set up preferences

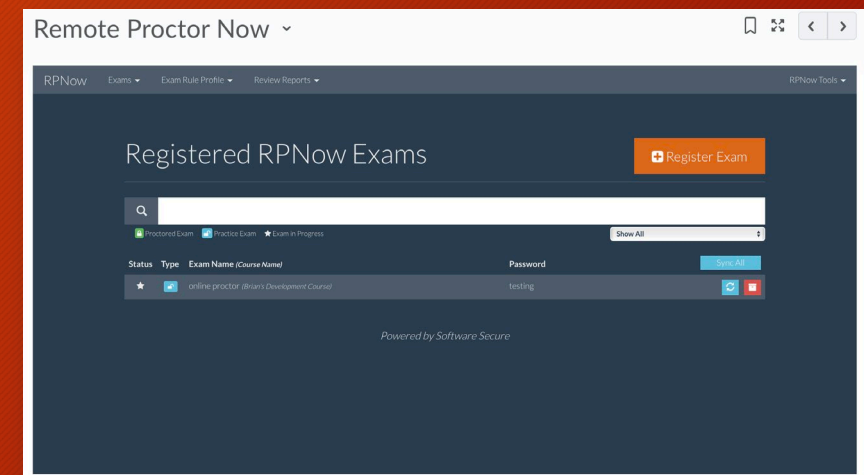
- Take an Exam

- Updated How to video for students:

- <https://www.youtube.com/watch?v=xNkJBW-RIqA&feature=youtu.be>

- Students go to the following website to take the exam:

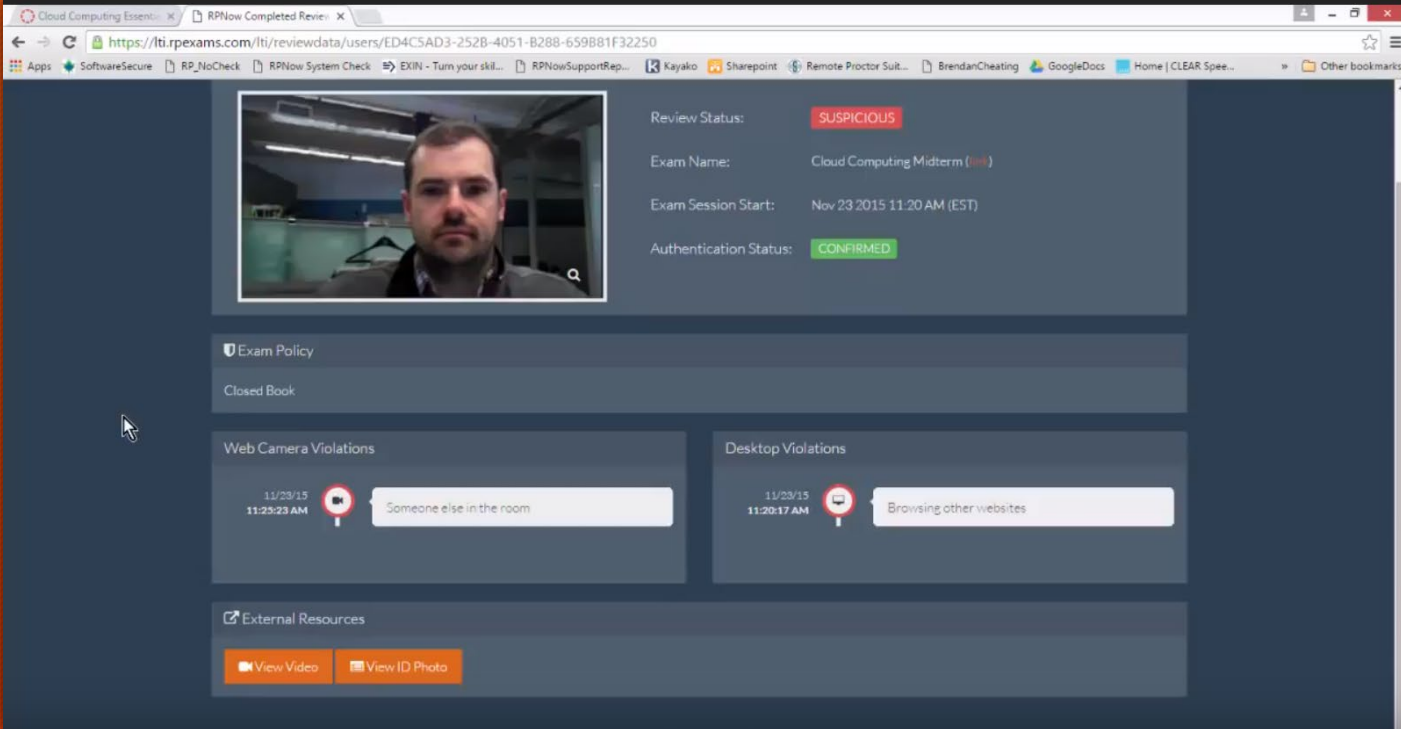
- [www.remoteproctor.com](http://www.remoteproctor.com)



# Report Information

## Instructors Opinions

- Positive Report information
- 5 days- a bit lengthy
  - Tip: Include "tentative grades" to students until report is available
- Great video and sound recordings
- Flagged for quick review
- Very easy to use
- Irrefutable evidence of dishonesty



The screenshot shows a web browser window displaying a Proctorio review report. The URL is <https://lti.rpexams.com/lti/reviewdata/users/ED4C5AD3-252B-4051-B288-659881F32250>. The report includes a video recording of the student, a 'Review Status' of 'SUSPICIOUS', an 'Exam Name' of 'Cloud Computing Midterm', an 'Exam Session Start' of 'Nov 23 2015 11:20 AM (EST)', and an 'Authentication Status' of 'CONFIRMED'. Below the video, there are sections for 'Exam Policy' (Closed Book), 'Web Camera Violations' (Someone else in the room), and 'Desktop Violations' (Browsing other websites). At the bottom, there are buttons for 'View Video' and 'View ID Photo'.

# Good Resources for Instructors



## Email Support for Admin/Faculty

- The email addresses for RPN support:
  - [bemidjstate@softwaresecure.com](mailto:bemidjstate@softwaresecure.com)
  - [ntcmn@softwaresecure.com](mailto:ntcmn@softwaresecure.com)
- Please use the above for any communications that you will have with RPN.
- Do not distribute to students, and do not email this address while cc'ing students, as they tend to use it for support.
- Please remember to hit "Reply All" when responding to emails.

## Quick Training Videos

- Register an Exam Video
  - <https://youtu.be/7fwibCxpr-k>
- Create Exam Rule Profiles
  - <https://youtu.be/AwLnZb8DnbE>
- Viewing Integrity Reports
  - <https://youtu.be/w80Rwn9fvuU>
- How to Use RPN (Student)
  - <https://youtu.be/xNkJBW-RIqA>
- All Instructor and Student Videos Plus PDFs
  - <http://www.softwaresecure.com/rpnouniversity/>

Happy Spring Start-Up!

*Thank You!*

The text 'Thank You!' is written in a black, cursive script. The word 'Thank' is on the left, and 'You!' is on the right. Behind the word 'You!' is a white sunburst graphic with many sharp, pointed rays radiating outwards. The entire graphic is set against a dark orange background.