About Starfish
Flags and Kudos

Faculty-Raised Flags:

Academic Progress flags are raised at the discretion of the faculty member and are up to interpretation (except for the Never Attended Class flag). For instance, the Attendance Concern flag is dependent upon specific course policy and how attendance is affecting the student’s progress in the course. There is no set number of classes that must be missed before raising this flag.

Faculty can raise flags manually on students at any time during the semester. Faculty may be asked to complete progress surveys to quickly and efficiently raise flags at applicable times during the semester.

When faculty raise flag, an e-mail message regarding the flag with the professor’s comments is sent to student’s BSU email account from the Advising Success Center. The Advising Success Center and the support personnel who have a relationship with the student are also notified of the flag and will reach out to the student to offer additional support. Flags include:

- **BSU Attendance Concern**: Use this Flag when a student is not attending class regularly.
- **BSU Missing/Late Assignments**: Use this flag when a student is missing or late with assignments.
- **BSU Low Quiz/Test Scores**: Use this Flag when a student receives a poor grade on a quiz or test.
- **BSU In Danger of Failing**: Use this Flag when a student is in danger of failing a course.
- **BSU Never Attended Class**: Use this flag to indicate that a student has never attended class.

Faculty or Staff-Raised Flag

- **BSU General Concern Flag**: Faculty or staff use this flag to express any concerns about a student for which there is no other specific flag.

  **NOTE**: No e-mail message is sent to the student for the General Concern flag. Information regarding this flag is to the Advising Success Center who will assign the flag to the appropriate support personnel for outreach to the student.
**Faculty-Issued Kudos**

Kudos are issued at the discretion of the faculty member and are up to interpretation. When faculty issue a Kudo for a student, an e-mail message regarding the Kudo with the professor’s comments is sent to student’s BSU email account from the Advising Success Center. Kudos include:

- **BSU Keep Up the Good Work**: Issue this Kudo for students who are performing well.
- **BSU Outstanding Academic Performance**: Issue this Kudo for students who have outstanding academic performance.
- **BSU Showing Improvement**: Issue this Kudo for students who are showing improvement.

**Student-Raised Flags**

Students can “Raise Their Hand” to reach out for the following help:

- **BSU Student Needs Help in A Course**: The course professor, the Advising Success Center and the support personnel who have a relationship with the student are notified of the flag. The student also receives an email message from the ASC.
- **BSU Student Needs Help Finding Ways to Pay for College**: The Advising Success Center, Financial Aid, and the support personnel who have a relationship with the student are notified of the flag. The student also receives an email message from the ASC.