Student Guide to Starfish at Bemidji State University

Starfish is a connection tool Bemidji State University is using to support student academic success. Starfish enables professors to give praise or raise concerns regarding your academic performance within a course. Called “kudos” and “flags”, these notifications are sent to your BSU email account and can be viewed on your Starfish home page. Starfish also provides students a way to request help, and students can schedule appointments online with faculty and staff who have made online scheduling available.

<table>
<thead>
<tr>
<th>Kudos</th>
<th>Academic Difficulty Flags</th>
<th>Attendance Related Flags</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keep Up the Good Work</td>
<td>Low Quiz/Test Scores</td>
<td>Attendance Concern</td>
</tr>
<tr>
<td>Outstanding Academic Performance</td>
<td>Missing/Late Assignments</td>
<td>Never Attended Class</td>
</tr>
<tr>
<td>Showing Improvement</td>
<td>In Danger of Failing</td>
<td></td>
</tr>
</tbody>
</table>

NOT all professors will be using Starfish. You may have several professors who do NOT raise flags/kudos. Not receiving a Starfish notification does NOT indicate good/poor academic performance.

It is your responsibility to know how you are doing in all of your courses.

You should speak with your professor if you are unsure of your academic status in the course.

First Things First – Set Up Your Profile

- Click your name in the top right corner of your Home Page to open your Profile
- Have Starfish email messages sent to your mobile phone
- Enter your Cell Phone number
- Confirm the Time Zone is set to Central Time
- Set your Appointment Reminders
- Click Submit to save your updates

Making an Appointment is Easy

Click the Schedule Appointment link below the contact information for the desired person or service My Success Network or Courses and sign up for a time to meet.

What to do if you receive a Flag?

Don’t Panic! Starfish flags are intended to help you succeed at BSU. Read the email you receive and follow the suggested steps to take, which may include:

- Talk to your Professor
- Talk to your Academic Advisor
- Utilize Tutoring Services
- Revise/Improve Study Habits
- Turn your assignments in on time
- Attend all Classes

BSU Cares About Your Success!

Have Questions or Need Help? Email starfish@bemidjistate.edu

More information is available at:
http://www.bemidjistate.edu/services/advising-success-center/resources/starfish-resources-for-students/