

About Starfish Flags and Kudos



Faculty-Raised Flags:

- Academic Progress flags are indicators that a student is not performing well in a course based on course content and expectations and are raised at the discretion of the faculty member.
- Faculty can raise flags manually on students any time during the semester.
- When raising a flag, include brief, specific information about the concern (e.g. missing essay #2) and steps the student should take to remedy the situation and improve class performance.
- When faculty raise a flag, an e-mail message regarding the flag with the professor's comments is sent to student's BSU email account from the Advising Success Center.
- The Advising Success Center and the support personnel who have a relationship with the student are notified when a flag is raised and will reach out to the student to offer additional support.
- ***Please raise only one flag at a time on a student so that you do not inundate the student, the Advising Success Center, and support personnel with email messages.***
- Use a multiple-concerns flag when there are several concerns about student's class performance.
- Faculty may be asked to complete progress surveys to quickly raise a certain flag during the semester.

| Single Concern Flags | |
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| Raise only one of these flag on a student at a time. Use a Multiple Concerns Flag if you have more than one concern about a student. | |
| Flag | When to Raise |
| BSU Never Attended Class | When a student has <u>never</u> attended class. (No comments required) |
| BSU Attendance Concern | When a student, who has attended your class at least once, is not attending class regularly or has stopped attending class. |
| BSU Missing/Late Assignments | When a student is missing or late with assignments. |
| BSU Low Quiz/Test Scores | When a student receives a poor grade on a quiz or a test |

| Multiple Concerns Flags | |
|--|---|
| Flag | When to Raise |
| BSU Academic Performance Concern (available all semester) | When several problems are causing the student to perform poorly in a class but <u>the student can still pass the class</u> if the student makes improvements. |
| BSU In Danger of Failing (available 4 th week of semester) | When the student's course performance is such that the student cannot possibly pass the course and they should consider withdrawing from it. |

Other Student Concerns

If you have non-academic concerns about a student, set your connection to General Employee BSU, select BSU Student SSC, and raise the BSU Student Concern Flag. Include the student's full name and your concern in the comments. Only Dr. Jesse Grant, Interim Dean of Students, receives information about the BSU Student Concern flag.

Faculty-Issued Kudos

Kudos are issued at the discretion of the faculty member and are up to interpretation. When faculty issue a Kudo for a student, an e-mail message regarding the Kudo with the professor's comments is sent to student's BSU email account from the Advising Success Center. Kudos include:

- **BSU Keep Up the Good Work:** Issue this Kudo for students who are performing well.
- **BSU Outstanding Academic Performance:** Issue this Kudo for students who have outstanding academic performance.
- **BSU Showing Improvement:** Issue this Kudo for students who are showing improvement.
- **BSU Beaver Praise:** Used by faculty or staff to praise students for any positive action they have taken.

Student-Raised Flags

Students can "Raise Their Hand" to reach out for the following help:

- **BSU Student Needs Help in A Course:** The course professor, the Advising Success Center and the support personnel who have a relationship with the student are notified of the flag. The student also receives an email message from the ASC.
- **BSU Student Needs Help Finding Ways to Pay for College:** The Advising Success Center, Financial Aid, and the support personnel who have a relationship with the student are notified of the flag. The student also receives an email message from the ASC.